



Program Violations Report

March 3, 2025

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About

This Report includes all entities who have received Warning Letters and/or Suspensions from the Illinois Solar for All Program Administrator for confirmed Program violations. As required by the Consumer Protection Handbook, Warning Letters will be removed from this Report 12 months following their issue date.¹

Please note that not all violations of Program requirements are reflected in this Report, only those that rise to the level of Warning Letters or Suspensions. Please see the Consumer Protection Handbook for further explanation of the processes followed by the Program Administrator for consumer protection violations and potential violations.

¹ In accordance with the publication guidelines, it is important to note that no Warning Letters have been issued within the last 12 months.

Previously Suspended Program Entities

Bella Power Services, LLC (“Bella Power Services”)

Entity Type: Approved Vendor

Reason for Suspension: Bella Power Services, LLC violated Program Requirements by failing to maintain its status as an Approved Vendor in the Illinois Shines Program. Section X.D of the 2023 Consumer Protection Handbook, in effect at the time of this suspension, states: “If an Approved Vendor or Designee is suspended or has their Approved Vendor or Designee status revoked in the Illinois Shines program, the Approved Vendor will immediately be suspended or have their status revoked in the Illinois Solar for All Program, and vice versa.” This entity was issued a suspension from the Illinois Shines Program on April 10, 2024, for three months, for failure to timely submit a complete Approved Vendor renewal application; it also failed to respond to Notices of Potential Violations and Warning Letters related to this noncompliance. The suspension is not related to customer complaints.

Date of Suspension: April 26, 2024

Appeal: None filed

Suspension End Date: October 1, 2024; Approved Vendor status restored.

Kapital Electric Company

Entity Type: Non-Program Entity

Reason for Suspension: Kapital Electric Company violated the terms of the Illinois Solar for All program when it marketed a solar project without properly being registered with the Program.

Date of Suspension: August 3, 2022

Appeal: None filed

Suspension End Date: February 3, 2023