



Illinois Solar for All FAQs: Moving and Maintenance

What happens if I move?

COMMUNITY SOLAR PROJECTS

- Subscribers can typically keep their subscription when they move within the same utility territory (e.g., from one home with an Ameren bill to another). The terms of the contract will generally remain the same, although the size of the subscription may change if the household's electricity usage is expected to change.
- If a subscriber is moving outside of the utility territory, they have the right to cancel or transfer their subscription to another household.
- As a part of Illinois Solar for All's (ILSFA) consumer protections, approved solar companies are required to complete a standard disclosure form and share it with the potential participant before they sign a contract. Subscribers should review the terms of the standard disclosure form to understand the conditions under which the transfer may be permitted, and what the terms and costs associated with moving will be.

RESIDENTIAL ROOFTOP OR GROUND-MOUNT SOLAR PROJECTS

- When the property owner owns the system, the system is generally included with the sale of the home.
- When the property owner has a solar lease or Power Purchase Agreement (PPA), approved solar companies are required to allow the property owner to either transfer their agreement to the new property owner or buy the system outright and sell it to the new property owner. To protect potential participants, approved solar companies are required to complete a standard disclosure form and share it with the potential participant before they sign a contract. Participants should review the terms of the standard disclosure form to understand the conditions under which the transfer may be permitted.



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Illinois Solar for All

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What maintenance is required or may be provided in a residential solar contract with an approved solar company?

Solar projects are very durable and require little to no maintenance over their lifetime, which can span over 20 years. In the event something does go wrong, your solar system components have warranties that can cover replacement and repair costs. Participants should make sure to ask their approved solar company about the warranties provided on their panels.

Illinois Solar for All requires that participants receive no-cost routine maintenance on residential rooftop and ground-mount solar projects with leases or PPAs for 15 years or the term of the contract – whichever is longer.